

Ref. #	Project title: Reference number:	Peer 2 Peer: Service-oriented courts in Western Ukraine UA18111 / Act. 4000002245						
Name of legal entity	Country	Overall contract value (EUR)	Proportion carried out by legal entity (%)	No of staff provided	Name of client	Origin of funding	Dates (start/end)	Name of partners, if any
CILC	Ukraine	€178.326	CILC: €132.521,77 (74%) CPLR: €45 804,63 (26%)	2 CILC staff 7 legal experts NL 6 legal experts UA	Courts in Lviv, Ternopil and Ivano-Frankivsk regions; Lviv branch of the National School of Judges of Ukraine	Netherlands Embassy in Kyiv	01-12-2018 31-07-2021	Centre of Policy and Legal Reform & Law School of the Ukrainian Catholic University
Detailed description of project						Type and scope of services provided		
<p>In 2018, the Center for International Legal Cooperation (CILC) together with the Ukrainian Centre for Policy and Legal Reform (CPLR) and the Law School of the Ukrainian Catholic University (UCU) in Lviv joined forces to strengthen the justice sector in Western Ukraine. In this second Peer 2 Peer project, CILC and its partners assisted several courts in adjusting their work processes to facilitate a way of working that responds more neatly to the desires and expectations of court users.</p> <p>The project goal was to strengthen the rule of law in Western Ukraine by providing support to several district courts in becoming more court-user oriented. CPLR, CILC and UCU worked toward this goal by assessing the current state of play in these courts, designing targeted workshops and trainings for court staff, organising a working visit to the Netherlands, and conducting peer discussions on the core values of the judiciary and professional ethics.</p> <p>The direct target groups of the project intervention included the leadership, judges, judge-speakers, press secretaries, judicial assistants and heads of apparatus of the following six courts in the Lviv region: 8th Administrative Court of Appeal; Lviv District Administrative Court; Halytskyi District Court of Lviv; Zolochivskiy District Court of Lviv region; Mykolajivskiy District Court of Lviv region; Chervonohrad District Court of Lviv region. Judges from courts in the adjacent regions of Rivne, Volyn, Zakarpattia and Ivano-Frankivsk participated in the communication workshops and the peer discussions on professional ethics and core values of the judiciary that the project organised.</p> <p>The experts involved in the project activities included professionals from the Ukrainian and Dutch justice systems, including judges, communication experts, lawyers, and staff of training institutes. The Lviv Branch of the National School of Judges of Ukraine (NSJU) was a valuable partner in the implementation of this project. The project team closely collaborated with the NSJU staff on promoting the opportunities to participate in project activities among the target groups, and on designing, tailoring and implementing the activities themselves.</p> <p>Assessment shows that this project has made a positive contribution to strengthening the rule of law in Western Ukraine. By providing targeted support to several courts in Western Ukraine, they have become more court-user oriented. This project assisted and facilitated Ukrainian legal professionals in the target region to achieve a higher standard of service delivery.</p>						<ul style="list-style-type: none"> ▪ Conducted a court communication assessment ▪ Designed and implemented two workshops on court communication and ways to communicate with society, incl. a review of the communication strategy ▪ Implemented a working visit to the Netherlands on courts, public outreach and media ▪ Organised three online peer discussions on crisis communication, a customer-oriented organisation, and clear language in court decisions ▪ Organised 6 working group sessions on communication ▪ Mapped out the communication situation for three distinct court target groups, formulated related communication goals, and brainstormed about 'means' for achieving the goals ▪ Organised peer discussions about the implications of the core values of the judiciary for the day-to-day work and life of judges ▪ Trained court staff on 'Hospitality rules and communication with visitors' ▪ Trained speaker judges and court press-officers on 'How to work with media to assert the authority of justice'? ▪ Produced and disseminated three awareness raising videos about the functioning of courts 		